

### Orthotic Coverage Questionnaire

Prescription orthotics are a proven medical treatment for many conditions including those affecting back, hips, knees, legs and feet. Orthotics are a cost effective treatment to correcting abnormal forces that may cause pain and deformity. The use of orthotics can eliminate and/or reduce the need for long-term drug therapy or surgical correction. Thus, many insurance companies cover them.

It is your responsibility as the patient to confirm whether or not your insurance carrier covers prescription orthotic devices and whether they cover the full amount. Please call your insurance company and check the coverage for custom made orthotics under your plan. **Please ask the representative the following questions and provide them with the following procedure code: L 3000**

Representative's name you spoke to: \_\_\_\_\_ Date: \_\_\_\_\_

"Are custom made orthotics a benefit under my plan?" YES NO

At what percentage will my orthotics be payable at? 100% 90% 80% other\_\_\_\_\_.

Do you have to satisfy a deductible first before any payment will be made? YES NO  
How much is your deductible and has it been satisfied? \_\_\_\_\_

Is prior authorization required before your insurance will cover the orthotics?  
YES NO

If yes, what is required for pre-authorization? \_\_\_Letter from our Office  
\_\_\_Phone Call \_\_\_Primary Care Physician Referral \_\_\_Other.

If orthotics are covered, how many pair: \_\_\_pair per calendar year (Jan-Dec) \_\_\_  
pair per 12 consecutive month period.

Any additional notes or comments:

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The benefits that have been quoted to you are not a guarantee of coverage. Benefits can only be determined once an actual claim has been submitted and reviewed for medical necessity.